



Pro Geo

STUDENT SUPPORT STRUCTURE

2023/24

—

Prepared by the :
32nd Board of Pro Geo

Document version:
29.05.2024

Table of Contents

Within the Faculty	3
LC mentors	3
Ibn Battuta	3
Confidential Counsellors	3
Programme Committee members	3
Student board members	4
Pro Geo	4
Ibn Battuta	4
Programme Coordinators	5
Study Advisors	5
Student Support Desk	5
Student Assessor (Faculty Board)	5
University-wide	6
Centre for Information Technology (CIT)	6
Student Information and Administration (SIA)	6
Student Service Centre (SSC)	6
Confidential Advisor	6
Ombudsperson	6
Groningen Students' Union (GSb)	6
External help	7
General Practitioner & studentarts	7
Sexual Assault Centre (CSG)	7
113	7
Municipal Health Service (GGD)	7
Victim Support	7
Sense	7
All Ears	7

Zernike Campus Emergency Number: **(050 363) 8050**

Within the Faculty

LC mentors (for first-year students)

All first-year students have Learning Community mentors who are more experienced but they remain your peers and friends. They are ready and willing to assist you in your studies and student life.

Ibn Battuta Confidential Counsellors

Email:
confidentialcounsellors@ibnbattuta.nl

- Timothy Laukens
(International male bachelor student)
- Jildou Gerritson
(Dutch female master student)

The Confidential Counsellors are two active Ibn Battuta members chosen to be as diverse as possible and who operate independently from the Board. Both Counsellors are Active Bystander, suicide awareness, and communication skills trained. They are approachable with issues regarding misconduct, harassment, bullying, mental health, and any other problems facing students. As the name implies, everything is kept confidential.

Programme Committee members

Each programme has a Programme Committee (PC) composed of students and staff who meet after every block to discuss the courses' content and address any related issues. Each year of each bachelor programme is represented by a PC member and all the master programmes have two PC members each. Your PC member can be found on the [Pro Geo website](#).

Student board members

Board members of the student organisations in our faculty have an intimate knowledge of the faculty structures and are key actors within them. All board members mentioned are Active Bystander trained.

Pro Geo

Email: board@progeo.nl

Website: progeo.nl

- Diana Velea (Chair)
- Timothy Laukens (Vice-Chair & Treasurer)
- Paulo Cigarro (Secretary)
- Jovan van den Berk (PC Commissioner)

The Board members of Pro Geo are your student representatives on the Faculty Council. They monitor the quality and development of education at our faculty. Contact the Board for any questions or comments about education, teaching, examination, facilities, and the faculty.

Ibn Battuta

Email: board@ibnbattuta.nl

Website: ibnbattuta.nl

Phone: +31 50 363 39 09

- Teun Scholten (Chair)
- Diana Stein (Vice-Chair)
- Anne Frouke Geerdink (Secretary)
- Jurre Meijles (Treasurer)
- Esmee Huisjes (Commissioner Internal Relations)
- Luuk Haverlag (Commissioner External Relations)

The Board of Ibn Battuta organises numerous social, educational, and career activities throughout the year, giving students in the faculty opportunities to socialise as well as participate in committees. Contact the Board for any questions regarding the association, events, studies, or working vacancies.

Programme Coordinators

- **Human Geography and Planning:** Sander van Lanen (s.van.lanen@rug.nl)
- **Spatial Planning and Design:** Stefan Verweij (s.verweij@rug.nl)
- **Economic Geography:** Milad Abbasiharofteh (m.abbasiharofteh@rug.nl)
- **Environmental and Infrastructure Planning:** Annet Kempenaar (j.kempenaar@rug.nl)
- **Population Studies:** Billie de Haas (b.de.haas@rug.nl)
- **Real Estate Studies:** Mark van Duijn (mark.van.duijn@rug.nl)
- **Research Master:** Frans Sijtsma (f.j.sijtsma@rug.nl) & Louise Meijering (l.b.meijering@rug.nl)
- **Society, Sustainability, and Planning:** Christian Lamker (c.w.lamker@rug.nl)

Every degree programme has a coordinator who can answer questions about the structure of the programme and about getting a thesis supervisor.

Study Advisors

Email: study.advice.fss@rug.nl

- Saskia Enuma
- Nienke Harteveld
- Reinier Schoep

The Study Advisors are here to help you regarding anything affecting your studies including the programme, study planning, choosing courses/minors, enrolment, studying abroad, and personal circumstances. If anything is affecting your studies, make sure they know so they can help your case by advising you or making accommodations.

Student Support Desk

Email: educationoffice.fss@rug.nl

The Student Support Desk of the Education Office can answer your questions about course registration, exam inspection, results, and graduation.

Student Assessor (Faculty Board)

Email: studentassessor.fss@rug.nl

- Julia van Wijk

The Student Assessor of the Faculty Board is there to give advice to the Board regarding education and students' needs.

University-wide

Centre for Information Technology (CIT)

Website: rug.nl/servicedesk
Email: citservicedesk@rug.nl
Phone: 050 36 33232

For IT questions and problems.

Student Information and Administration (SIA)

Website: www.rug.nl/sia

SIA handles enrolment, tuition fees, student card, scholarships, and immigration.

Student Service Centre (SSC)

Website: rug.nl/ssc
Email: ssc-info@rug.nl
Phone: 050-3638066

SSC provides psychologists and student counsellors as well as courses, workshops, and trainers for effective studying and personal development.

Confidential Advisor

Email: confidentialadvisor@rug.nl
Phone: (050)3635435

- Marjolein Renker

The Confidential Advisor is an independent person providing individual support, advice, and mediation in cases of undesirable conduct and abuse in the University.

Ombudsperson

Email: c.a.winnubst@rug.nl

- Carolijn Winnubst

The Ombudsperson is an independent and impartial person who advises, mediates and investigates conflicts, misconduct, and other problems in the University. They receive complaints and cases, compiling a report every year evaluating the University's safety and support structure.

Groningen Students' Union (GSb)

Website:
groningerstudentenbond.nl

The GSb is a city-wide union dedicated to the interests of students. They can help you with issues of housing, education, and students' rights. They have a legal help desk and a rental support centre that gives out free advice.

External help

General Practitioner & studentarts

Website: www.studentarts.nl

If you are experiencing psychological or physical health problems, contact your GP. Students can also sign up to studentarts for free.

Sexual Assault Centre (CSG)

Phone: 0800-0188

Website:

centrumseksueelgeweld.nl

If you are a victim of sexually transgressive behaviour, contact the Sexual Assault Centre.

113

Phone: (0800-0)113

Website: 113.nl

Dutch suicide prevention centre.

Municipal Health Service (GGD)

Website: ggd.groningen.nl

For information about vaccinations and STD tests.

Victim Support

Phone: 0900-0101

Website: slachtofferhulp.nl

For victims of crimes, traffic accidents, disasters.

Sense

Website: sense.info

Phone: 0900-736 7366

If you have any questions about sex, relationships, or anything related.

All Ears

Website: all-ears.nl

Email: info@all-ears.nl

You can talk about any problems related to life as a student by dropping by at their offices in Zernike and Harmonie or by sending them an email.



© Pro Geo 2024