

STUDENT SUPPORT STRUCTURE

2024/25

Prepared by the:

33rd Board of Pro Geo

Document version: 02.12.2024

Table of Contents

Within the Faculty		4
LC mentors		4
(for first-year students)		4
Ibn Battuta		4
Confidential Counsellors		4
Programme Committee members		4
Study Advisors		4
Student board members		6
Pro Geo		6
Ibn Battuta		6
Programme Coordinators		6
Student Support Desk		7
Student Assessor (Faculty Board)		7
University-wide		8
Centre for Information Technology (CIT)		8
Student Information and Administration (SIA)	8
Student Service Centre (SSC)		8
Confidential Advisor		8
Ombudsperson		8
Groningen Students' Union (GSb)		8
External help		9
General Practitioner & studentarts		9
Sexual Assault Centre (CSG)		9
113		9
Municipal Health Service (GGD)		9
Victim Support		9
Sense		9
ΔII Fars		9

Zernike Campus Emergency Number: (050 363) 8050

Within the Faculty

LC mentors (for first-year students)

All first-year students have Learning Community mentors who are more experienced, but they remain your peers and friends. They are ready and willing to assist you in your studies and student life.

Ibn Battuta Confidential Counsellors

Email:

confidentialcounsellors@ibnbattuta.nl

- Evan Aimone-cat
- Wouter Withagen

The Confidential Counsellors are two Ibn Battuta members chosen to be as diverse as possible and who operate independently from the Board. Both Counsellors are Active Bystanders, suicide awareness. and communication skills trained. They are approachable with issues regarding misconduct, harassment, bullying, mental health, etc. As the name implies, everything is kept confidential.

Programme Committee members

Each programme has a Programme Committee (PC) composed of students and staff who meet after every block to discuss the courses' content and address any related issues. Each year of each bachelor programme is represented by a PC member, and all the master programmes have two PC members. Your PC member can be found on the Pro Geo website.

Study Advisors

Email: study.advice.fss@rug.nl Website: https://www.rug.nl/frw/education/stu dy-advice

- Saskia Enuma
- Nienke Harteveld
- Reinier Schoep

The Study Advisors are here to help you with anything affecting your studies, such as personal issues (e.g. illness, family-related issues or functional impairments), the programme, study planning, choosing courses/minors, enrolment, studying abroad, and anything else that makes it difficult for you to fully focus on your studies. If anything is affecting your studies, make sure they

know so they can help your case by advising you or making accommodations.

Student board members

Board members of the student organisations in our faculty have an intimate knowledge of the faculty structures and are key actors within them.

Pro Geo

Email: board@progeo.nl Website: progeo.nl

- Kristaps Brics (Chair)
- Lo Muller (Vice-Chair)
- Martine van der Meer (Secretary)
- Vasu Sinha (Treasurer)
- Mika Schuback (PC Commissioner)

The Board members of Pro Geo are your student representatives on the Faculty Council. They monitor the quality and development of education at our faculty. Contact the Board for any questions or comments about education, teaching, examination, facilities, and the faculty.

Ibn Battuta

Email: board@ibnbattuta.nl Website: ibnbattuta.nl Phone: +31 50 363 39 09

- Sanne Nouria Arnold (Chair)
- David Janssen (Vice-Chair & Secretary)
- Tristan Pel (Treasurer)
- Esther Scheepstra (Commissioner Internal Relations)
- Jesse van der Laan (Commissioner External Relations)

The Board of Ibn Battuta organises numerous social, educational, and career activities throughout the year, giving students in the faculty opportunities to socialise as well as participate in committees. Contact the Board for any questions regarding the association, events, studies, or working vacancies.

Programme Coordinators

 Human Geography and Planning: Koen Salemink (k.salemink@rug.nl) Every degree programme has a coordinator who can answer questions about the structure of the programme and about getting a thesis supervisor.

• Spatial Planning and Design:

Stefan Verweij (s.verweij@rug.nl)

• Economic Geography:

Milad Abbasiharofteh

(m.abbasiharofteh@rug.nl)

• Environmental and

Infrastructure Planning: Annet

Kempenaar (j.kempenaar@rug.nl)

• Population Studies: Adrien

Remund (a.p.p.remund@rug.nl)

• Real Estate Studies: Mark van

Duijn (mark.van.duijn@rug.nl)

• Research Master: Richard Rijnks

(r.h.rijnks@rug.nl)

• Society, Sustainability, and

Planning: Christian Lamker

(c.w.lamker@rug.nl)

Student Support Desk

Email: educationoffice.fss@rug.nl

The Student Support Desk of the Education Office can answer your questions about course registration, exam inspection, results, and graduation.

Student Assessor (Faculty Board)

Email: studentassessor.fss@rug.nl

Harm Verbeek

The Student Assessor of the Faculty Board is there to give advice to the Board regarding education and students' needs.

University-wide

Centre for Information Technology (CIT)

Website: rug.nl/servicedesk Email: citservicedesk@rug.nl

Phone: 050 36 33232

For IT questions and problems.

Student Information and Administration (SIA)

Website: www.rug.nl/sia

SIA handles enrollment, tuition fees, student cards, scholarships, and immigration.

Student Service Centre (SSC)

Website: rug.nl/ssc Email: ssc-info@rug.nl Phone: 050-3638066 SSC provides psychologists and student counsellors as well as courses, workshops, and trainers for effective studying and personal development.

Confidential Advisor

Email: confidentialadvisor@rug.nl Phone: (050)3635435

• Marjolein Renker

The Confidential Advisor is an independent person who provides individual support, advice, and mediation in cases of undesirable conduct and abuse at the University.

Ombudsperson

Email: c.a.winnubst@rug.nl

• Carolijn Winnubst

The Ombudsperson is an independent and impartial person who advises, mediates and investigates conflicts, misconduct, and other problems in the University. They compile a report every year evaluating the University's safety and support structure.

Groningen Students' Union (GSb)

Website: groningerstudentenbond.nl

The GSb is a city-wide union dedicated to the interests of students. They can help you with issues of housing, education, and students' rights. They have a legal help desk and a rental support centre that gives out free advice.

External help

General Practitioner & studentarts

Website: www.studentarts.nl

If you are experiencing psychological or physical health problems, contact your GP. Students can also sign up for studentarts for free.

Sexual Assault Centre (CSG)

Phone: 0800-0188

Website:

centrumseksueelgeweld.nl

If you are a victim of sexually transgressive behaviour, contact the Sexual Assault Centre.

113

Phone: (0800-0)113

Website: 113.nl

Dutch suicide prevention centre.

Municipal Health Service (GGD)

Website: ggd.groningen.nl

For information about vaccinations and STD tests.

Victim Support

Phone: 0900-0101

Website: slachtofferhulp.nl

For victims of crimes, traffic accidents, disasters.

Sense

Website: sense.info Phone: 0900-736 7366 If you have any questions about sex, relationships, or anything related.

All Ears

Website: all-ears.nl Email: info@all-ears.nl You can talk about any problems related to life as a student by dropping by at their offices in Zernike and Harmonie or by sending them an email.

